

Alcatel-Lucent **OmniPCX** Enterprise Communication Server



Alcatel-Lucent IP Touch 4018 Phone
Alcatel-Lucent IP Touch 4008 Phone
Alcatel-Lucent 4019 Digital Phone

Introduction

Thank you for choosing a telephone from the IP Touch range manufactured by **Alcatel-Lucent**. Your IP Touch digital terminal has a new ergonomic layout for more effective communication.



How to use this guide

-  Lift the receiver.
-  Hang up.
-  Numeric keypad.
-  Means that the feature is subject to programming. If necessary, contact your installer.
-  Means that the feature can be accessed by pressing a programmed key - see **Programming the programmable keys**.
-  Adjustment "reduce".
-  Adjustment "increase".
-  Speaker, handsfree.
-  Move the navigation key up or down.
-  To go back one level (press and release) or to return to the welcome page (press and hold) ; during a call, can be used to access the different pages (Menu, Main, etc.) and to return to the telephone screens.
-  Line key.
-  Specific key on numeric keypad.
-  Partial view of display.
-  Fixed key.
-  MENU key.
-  Voice mail access key.

These symbols may be supplemented by small icons or text.

Contents

Getting to know your telephone p. 6

1.

Using your telephone p. 7

- 1.1 Making a call p. 7
- 1.2 Answering a call p. 7
- 1.3 Using the telephone in "Hands free" mode p. 7
- 1.4 Activating the loudspeaker during a call (receiver lifted) p. 7
- 1.5 Making a call using the personal phone book p. 8
- 1.6 Redial p. 8
- 1.7 Making a callback request to a busy number p. 8
- 1.8 Answering an internal call in intercom mode p. 8

2.

During a call p. 9

- 2.1 Making a second call during a call p. 9
- 2.2 Answering a second call during a call p. 9
- 2.3 Barring the reception of a new call during communication p. 9
- 2.4 Switching between calls (Broker call) p. 10
- 2.5 Transferring a call p. 10
- 2.6 Three-way conference with internal and/or external parties (conference) p. 10
- 2.7 Casual conference p. 10
- 2.8 Placing a call on hold (HOLD) p. 10
- 2.9 Parking a call p. 11
- 2.10 Barge-in/Intrusion into an internal call p. 11
- 2.11 Sending DTMF signals p. 11
- 2.12 Mute, so that your party cannot hear you p. 12
- 2.13 Adjust audio volume p. 12
- 2.14 Recording the current call p. 12
- 2.15 Signal malicious calls p. 12

3.

Sharing p. 13

- 3.1 Answering a night or a general bell p. 13
- 3.2 Manager/assistant screening p. 13
- 3.3 Individual pick-up p. 13
- 3.4 Hunt groups p. 13
- 3.5 Calling an internal party on his/her pager p. 14
- 3.6 Answering a call on your pager p. 14
- 3.7 Calling a party on his/her loudspeaker p. 14
- 3.8 Sending a written message to an internal party p. 14
- 3.9 Sending a copy of a voice message p. 15
- 3.10 Sending a recorded message to a number/a distribution list p. 15

4.

Keeping in touch p. 16

- 4.1 Diverting calls to another number (immediate forwarding) p. 16
- 4.2 Forwarding your calls to your voice message service p. 16
- 4.3 When you return, review your recorded messages p. 16
- 4.4 Forwarding your calls from the receiving terminal ("Follow me") p. 17
- 4.5 Cancelling all forwardings p. 17
- 4.6 Diverting calls when your line is busy (forward if busy) p. 17
- 4.7 Do not disturb p. 17
- 4.8 Leaving a recorded message for internal callers p. 17
- 4.9 Consulting written messages p. 18

5.

Managing your charges p. 19

- 5.1 Charging your calls directly to business accounts p. 19
- 5.2 Finding out the cost of an outside call made for an internal user from your terminal... p. 19

6.

Programming your telephone p. 20

- 6.1 Initializing your voice mailbox p. 20
- 6.2 Customizing your voice greeting p. 20
- 6.3 Modify the password for your phone set p. 20
- 6.4 Modify the password for your voice mailbox p. 20
- 6.5 Configuring the telephone ringer p. 21
- 6.6 Adjusting screen brightness p. 21
- 6.7 Selecting language p. 22
- 6.8 Programming your personal directory p. 22
- 6.9 Programming the programmable keys p. 22
- 6.10 Programming an appointment reminder p. 22
- 6.11 Identifying the terminal you are on p. 23
- 6.12 Lock / unlock your telephone p. 23
- 6.13 Call the associated set p. 23
- 6.14 Forward your calls to the associated number p. 23
- 6.15 Modify the associated number p. 23
- 6.16 The Tandem configuration p. 23

7.

Use the telephone in SIP or 'Safe' mode p. 24

- 7.1 Making a call p. 24
- 7.2 Answering a call p. 25
- 7.3 Making a second call during a call p. 25
- 7.4 Answering a second call during a call p. 26
- 7.5 Placing a call on hold (HOLD) p. 26
- 7.6 Switching between calls (Broker call) p. 26
- 7.7 Transferring a call p. 26
- 7.8 Mute, so that your party cannot hear you p. 27
- 7.9 Adjust audio volume p. 27
- 7.10 Diverting calls to another number (immediate forwarding) p. 27
- 7.11 Configuring the telephone ringer p. 27
- 7.12 Adjusting screen brightness p. 28
- 7.13 Selecting language p. 28
- 7.14 Programming your personal directory p. 29
- 7.15 Sending DTMF signals p. 29

Compliance p. 30

Getting to know your telephone

Receiver

Alphanumeric keypad



■ Audio keys



END key to terminate a call.



Handsfree/Speaker Key: to make or answer a call without lifting the receiver (Alcatel-Lucent IP Touch 4008/4018 Phone).

- Lit in handsfree mode or headset mode (short press) .
- Flashing in speaker mode (long press) .



Intercom/Mute key:

- During a call: press this key so that your party cannot hear you .
- Terminal idle: press this key so that you can automatically answer a call without lifting the receiver (Alcatel-Lucent IP Touch 4008/4018 Phone).



To adjust the speaker or receiver volume up or down

■ Function keys



Messaging key to access various mail services

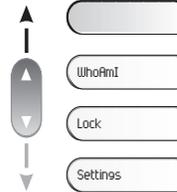
If the key flashes orange, a new voice message, a new text message or a callback request has been received.



'Redial' key :

- to access the 'Redial' feature (short press),
- call back on the last 8 number dialed (long press) .

■ Navigation



Up-down navigator: used to navigate around the home page, through the menus or in a text zone when entering characters.

The home page consists of:

- Information on the status of the set (set locked, call forward, etc.)
- Date and time
- Set programming and configuration features

■ Functions accessible (set in idle position):

	identifying the terminal you are on,
	lock /unlock your telephone,
	forward your calls to another number. (immediate forwarding, forward to voice mail, forward to bleeper),
	configure the set (personal assistant, display, ring tone, voice mail, etc.),
	Accessing recent calls made and unanswered external calls.

■ Features accessible on call:

	calling a second person,
	sending DTMF signals ,
	recording the current call ,
	barring the reception of a new call during communication.

Other features can be accessed depending on the configuration of the system.



OK key: used to validate your choices and options while programming or configuring.



Back/Exit key: to return to previous menu (short press) or return to first screen (long press).

■ Feature keys and programmable keys



Guide key: use to obtain information on the pre-programmed keys or to access the set programming or configuration.



Phone book key: access your personal directory.

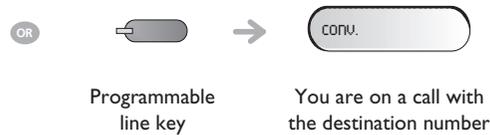
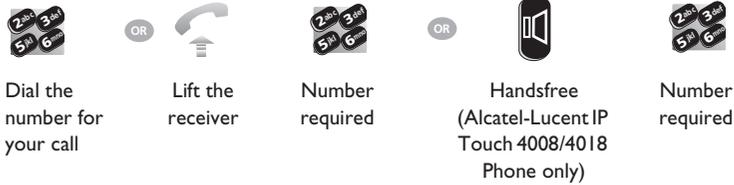


Pre-programmed feature keys and programmable key: lit when the feature associated with the key is activated.

1

Using your telephone

1.1 Making a call



To make an external call, dial the outside line access code (9) before dialing your party's number. The digit 9 is the default code for an outside line.

For the attendant, dial '0' (by default).

1.2 Answering a call

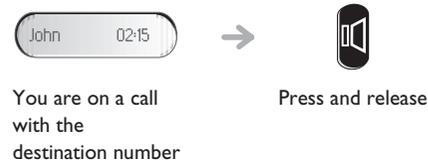


Using the telephone in 'Hands free' mode (Alcatel-Lucent IP Touch 4008/4018 Phone only)

- Terminal idle:



- Call in progress:



During a call, you can lift the receiver without terminating the call.

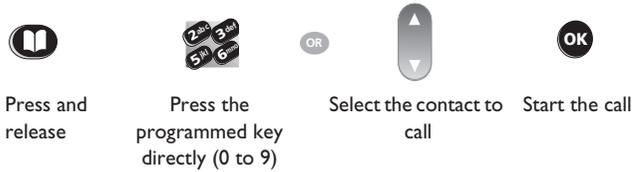
1.4 Activating the loudspeaker during a call (receiver lifted) - Speaker.



press and release the loudspeaker key to switch to handsfree mode (light steady) (Alcatel-Lucent IP Touch 4008/4018 Phone).

Using your telephone

1.5 Making a call using the personal phone book



1.6 Redial

- Redialing the last number dialed (redial)



- Call back on the last 8 number dialed



1.7 Making a callback request to a busy number



1.8 Answering an internal call in intercom mode (Alcatel-Lucent IP Touch 4008/4018 Phone only)

You can answer without lifting the receiver. When you receive an internal call, your telephone rings and you are connected directly in handsfree mode. The screen shows the caller's identity.

- To activate - Terminal idle:



When your caller hangs up, intercom mode remains active.

- To deactivate - Terminal idle:



2.1 Making a second call during a call



You are on a call with the destination number

Number of second party

→ The first call is placed on hold

- Other methods for calling a second party



Call back on the last 10 number dialed (long press).



Calling from your personal directory (PersSpDial).



Programmable line key.

- To cancel your second call and recover the first:



You are on a call with the destination number

Key for the line whose light is flashing



If you make an error, hang up: your telephone will ring and you will recover your first call.

2.2 Answering a second call during a call

- A second party is trying to call you:



You are on a call with the destination number

Name or no. of the caller displayed for 3 seconds

Light flashes

- Answer displayed call:



Line key for which icon is flashing

- To return to your first caller and end the call in progress:



You are on a call with the destination number

Key for the line whose light is flashing

2.3 Barring the reception of a new call during communication

During communication, you do not want to be called by another caller:

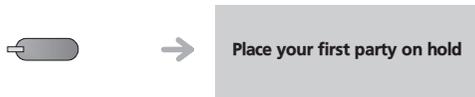


To bar or authorize new calls during communication

During a call

2.4 Switching between calls (Broker call)

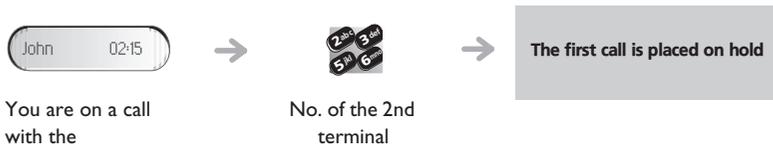
During a call, a second call is put on hold.
To alternate between calls:



Light flashes

2.5 Transferring a call

• To transfer your call to another number:



You are on a call with the destination number

No. of the 2nd terminal

• If the number receiving the transfer answers:



 *Transfer between two outside calls may not be possible, depending on system configuration.*

Three-way conference with internal and/or external parties (conference)

2.6

■ During a call, a second call is on hold.



You are on a call with the destination number

■ Cancel conference and return to first correspondent



■ After the conference, to leave your two parties talking together:



Hang up

2.7 Casual conference

During a 3-way conference, you can add up to three additional participants.



2.8 Placing a call on hold (HOLD)

• **Private hold:**

During a call, you may place the call on hold and recover it later, on the same telephone



You are on a call with the destination number (Call in progress)

Press the key for the line that is lit up

• Press 'Hold' to recover the call on hold



Key for the line whose light is flashing

You are on a call with the destination number

During a call

2.9 Parking a call

➡ Park/retrieve call

You can park a call and retrieve it on another extension:



You are on a call with the destination number

Enter the number of the telephone on which you want to resume the call

Your party is parked and hears the hold melody.

• **To recover the parked call:**

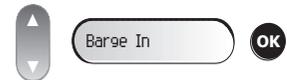
➡ Park/retrieve call



If the parked call is not recovered within a preset time (1 min 30 by default), it is either transferred to the attendant or it rings back the extension that parked the call, depending on system configuration.

2.10 Barge-in/Intrusion into an internal call

Your party's line is busy. If the number is not "protected" and if authorized, you can intrude into the call:



• **Protection against Barge-in/intrusion:**

➡ Intrusion protection



Twice

Enter the number desired

Protection is cancelled when you hang up.

2.11 Sending DTMF signals

Even if your system is not touchtone by default, during a call you sometimes have to send DTMF signals, to a voice server, an automated attendant or a remotely consulted answering machine.



You are on a call with the destination number

To activate

The feature is automatically cancelled when you hang up.;

During a call

2.12 Mute, so that your party cannot hear you

You can hear your party but he/she cannot hear you:



Resume the call

2.13 Adjust audio volume

During a call, to adjust the volume level of the loudspeaker or receiver:



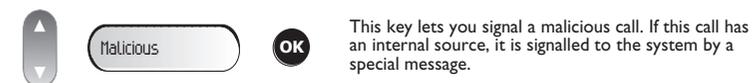
2.14 Recording the current call

To record the call during communication:



At the start or end recording, your party hears a beep.

2.15 Signal malicious calls



3.1 Answering a night or a general bell

➤ Night service call pickup

When the attendant is absent, outside calls to the attendant are indicated by a general bell. To answer:

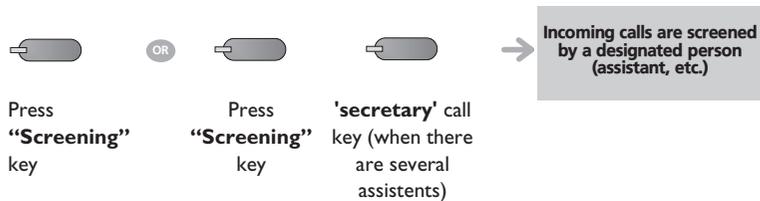


3.2 Manager/assistant screening

➤ Screened List:

System configuration allows “manager/assistant” groups to be formed, so that the manager’s calls can be directed to one or more secretaries.

• From the manager’s or assistant’s telephone:



Press the same key to cancel



Screening is indicated on the manager’s telephone by the icon corresponding to the “screening” programmed key.

3.3 Individual pick-up

You hear a telephone ringing in an office where no-one can answer. If authorized, you can answer the call on your own telephone.

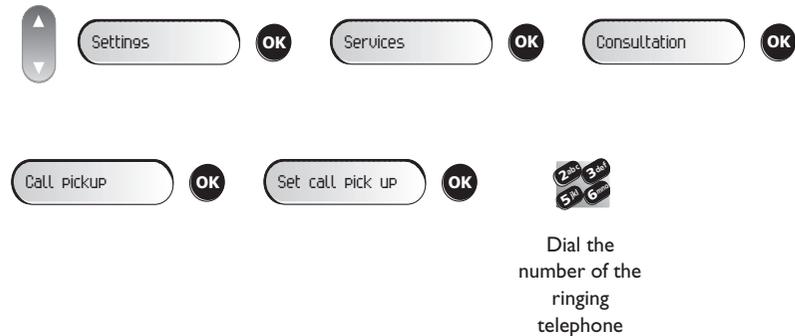
• If the telephone ringing is in your own pick-up group:

➤ Group call pick up



• If the telephone ringing is not in your pick-up group:

➤ Individual call pickup



The system can be configured to prevent call pick-up on certain telephones.

3.4 Hunt groups

• Hunt group call:

Certain numbers can form a hunt group and can be called by dialing the group number.

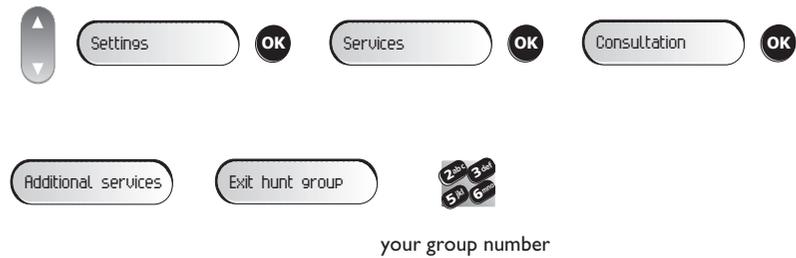


Group No.

Sharing

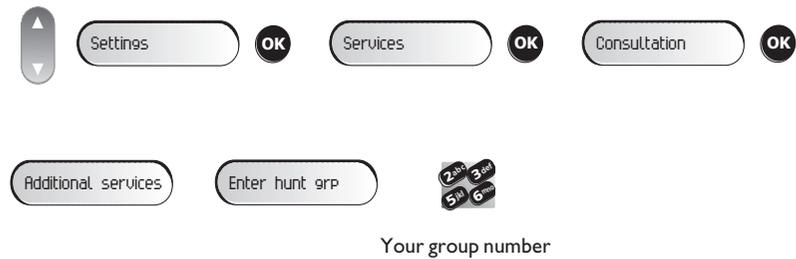
Temporary exit from your hunt group:

Exit station hunt group



Return into your group:

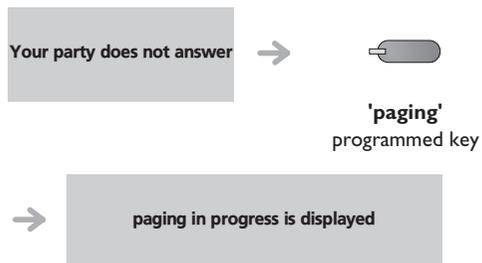
Enter station hunt group



Belonging to a group does not affect the handling of speed dials. A specific telephone within a group can always be called by using its own number.

3.5 Calling an internal party on his/her pager

The number called does not answer and you know that the person called has a pager:

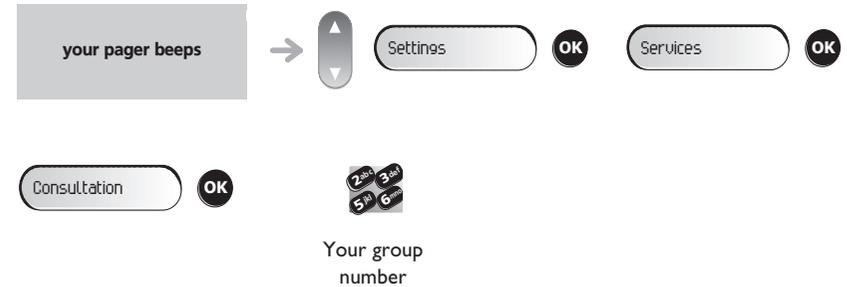


Your party can answer from any telephone in the system.

3.6 Answering a call on your pager

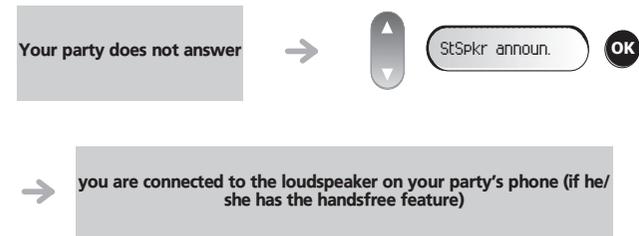
Paging answer

A call on your pager can be answered from any telephone within the system.

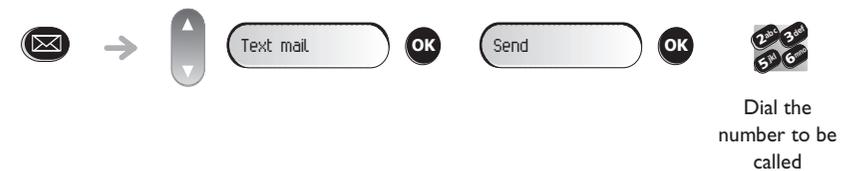


3.7 Calling a party on his/her loudspeaker

Your internal party does not answer. If authorized, you can remotely activate your party's phone:



3.8 Sending a written message to an internal party

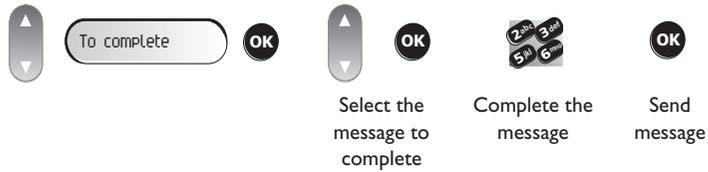


Sharing

• Predefined message



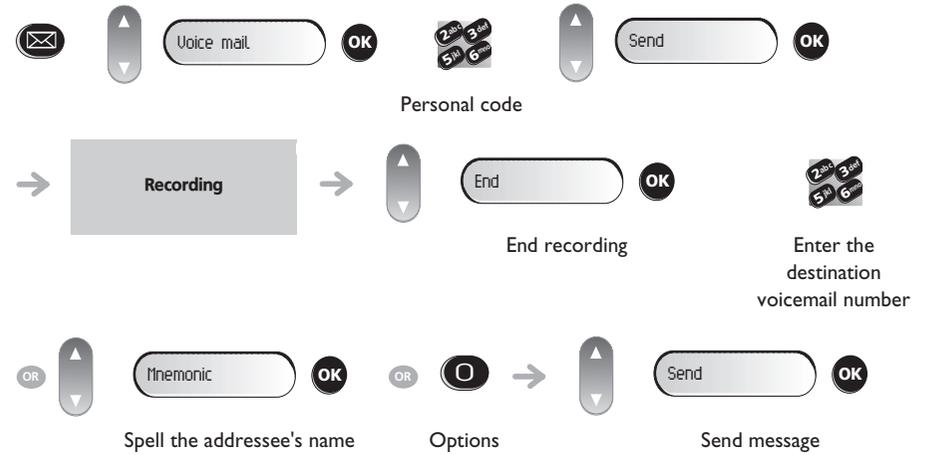
• Message to complete



3.9 Sending a copy of a voice message



3.10 Sending a recorded message to a number/a distribution list



• During the recording, you can:

- Rewind OK play back the message from the start.
- Backward OK listen to the end of the message.
- Pause OK stop recording momentarily.
- End OK End recording.

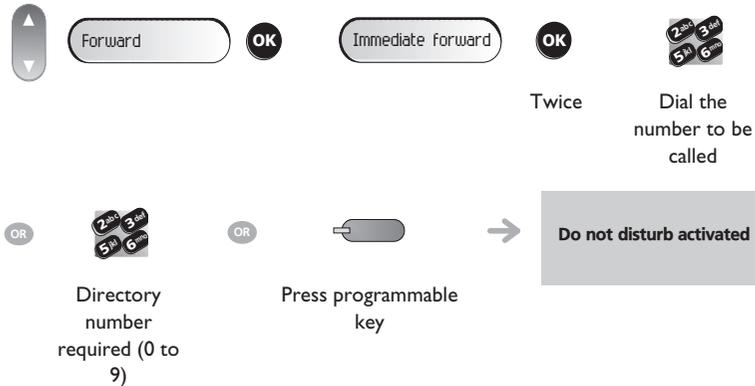
* Options: used to assign transmission options (confidential, urgent, confirmation, etc.).

4

Keeping in touch

4.1 Diverting calls to another number (immediate forwarding)

The number can be your home, cell or mobile, voice message, or an internal extension (attendant, etc.).



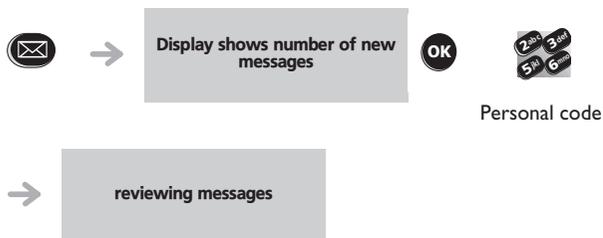
You can make calls, but only the destination number can call you.

4.2 Forwarding your calls to your voice message service



4.3 When you return, review your recorded messages

The light indicates that messages have been received.



• While listening to messages, you can:

- Rewind **OK** play back the message from the start,
- Backward **OK** listen to the end of the message,
- Pause **OK** pause while listening to the message,
- Forward **OK** enter the voicemail number,
- End of message **OK** terminate consultation.

• After reviewing the message, you can:

- Exit **OK** play back the message from the start,
- Erase **OK** erase message,
- Callback **OK** call sender of message,
- Save **OK** save the message,
- Replay **OK** listen to message,
- Forward message **OK** send a copy of a message.

Keeping in touch

4.4 Forwarding your calls from the receiving terminal ("Follow me")

Remote forward

You wish to receive your calls in your present location:
Use the "Follow me" feature.



4.5 Cancelling all forwardings



4.6 Diverting calls when your line is busy (forward if busy)

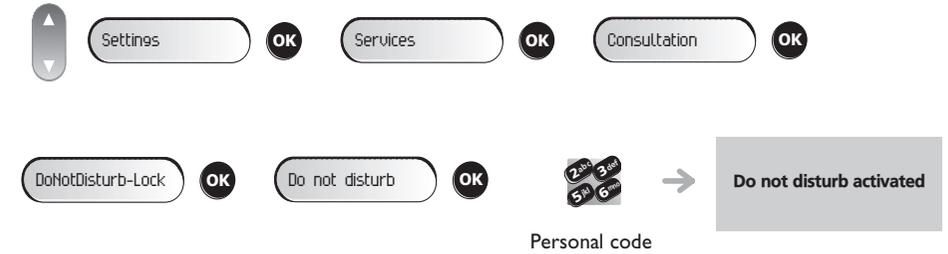
Forward on busy



4.7 Do not disturb

Do not disturb On/Off

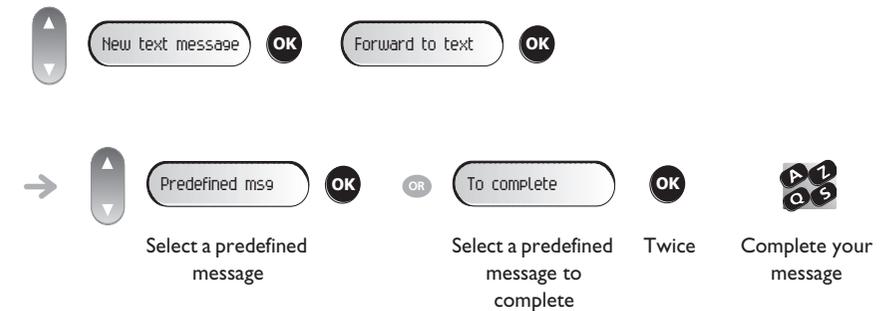
You can make your terminal temporarily unavailable for all calls.



Callers wishing to contact you will see the 'Do Not Disturb' message displayed on their sets when they try to call.

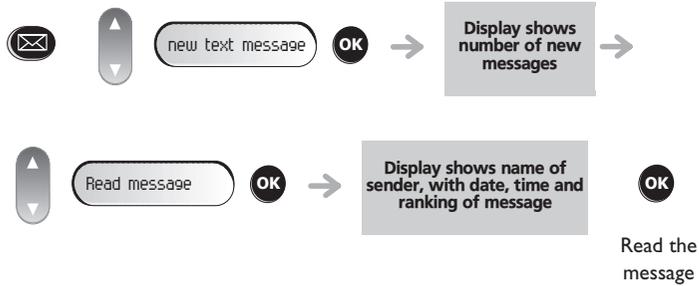
4.8 Leaving a recorded message for internal callers

You can leave a message on your terminal which will be displayed on the screen of the terminal calling you.

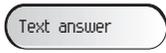


4.9 Consulting written messages

The light indicates that messages have been received.



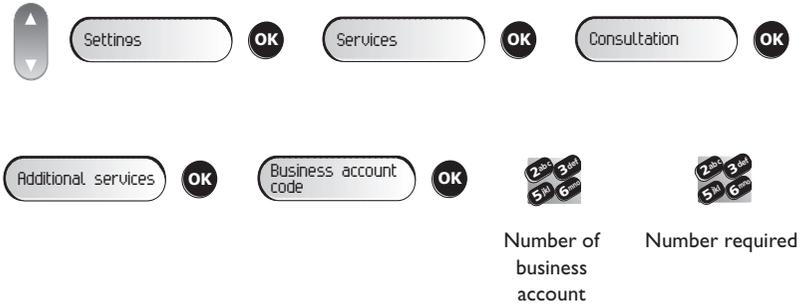
After reviewing the message, you can:

-   delete the message,
-   call sender of message,
-   forward a message to the message originator,
-  terminate consultation.

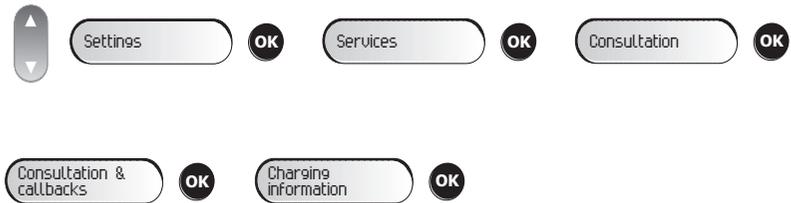
5 *Managing your charges*

5.1 Charging your calls directly to business accounts

You can charge the cost of your outside calls to business account numbers.



5.2 Finding out the cost of an outside call made for an internal user from your terminal



6 Programming your telephone

6.1 Initializing your voice mailbox

Light flashes  Enter your personal code, then record your name following the voice guide instructions

6.2 Customizing your voice greeting

You can replace the greeting message by a personal message.

 Voice mail   Perso options  Personal code

Greeting message  Perso greeting 

→ Normal prompt  OR Perso greeting  End 

Press to return to the default message Recording End recording

→ Accept  OR Restart  OR Replay 

Confirm Re-record a message Replay message

6.3 Modify the password for your phone set

 Settings  Set  Password 

Old code (4 digits) New code (4 digits) Enter new password again to confirm

 *This code acts as a password controlling access to programming functions and the user 'Set Locking' feature (code by default: 0000).*

6.4 Modify the password for your voice mailbox

 Voice mail    Perso options  Personal code

Admin options  General admin  My password 

 #  end

New code (4 digits)

 *As long as your voice mailbox has not been initialized, password is your extension number or 0000.*

Programming your telephone

6.5 Configuring the telephone ringer



Choose the tune:

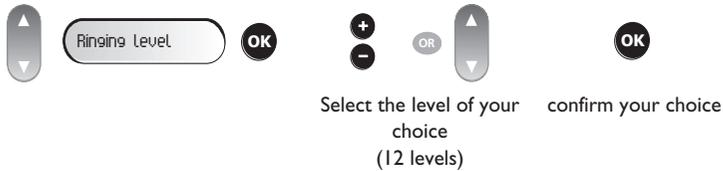


Select the type of call to which the ringing is to be associated



Select the melody of your choice (16 tunes) confirm your choice

Adjusting the ringer volume:



Activate/disable meeting mode (progressive ringing):



Activate/deactivate discreet ring mode



Confirm your choice

Adjust ringer volume while a call arrives:



6.6 Adjusting screen brightness



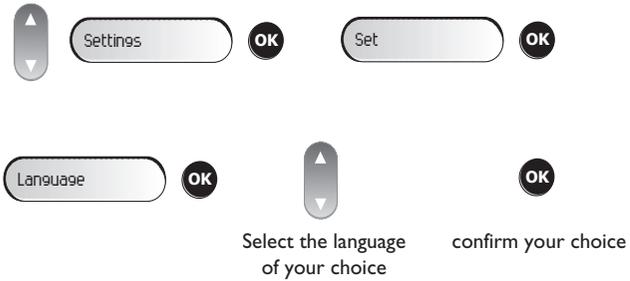
Adjusting screen brightness



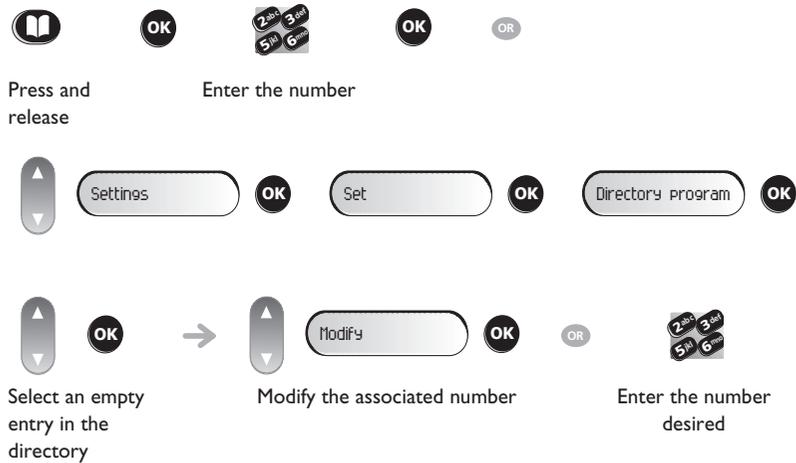
Adjusting screen brightness

Programming your telephone

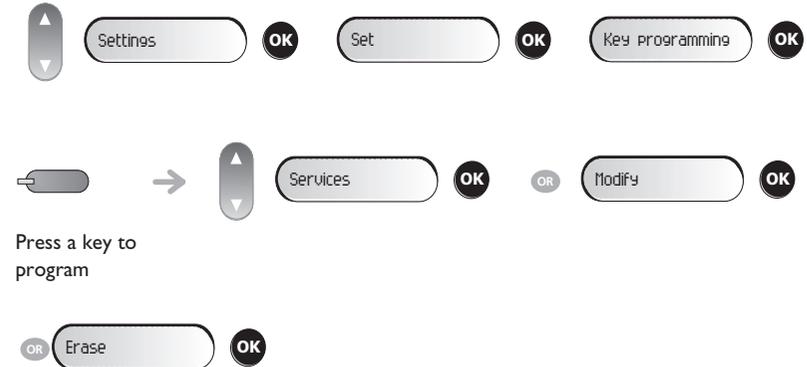
6.7 Selecting language



6.8 Programming your personal directory



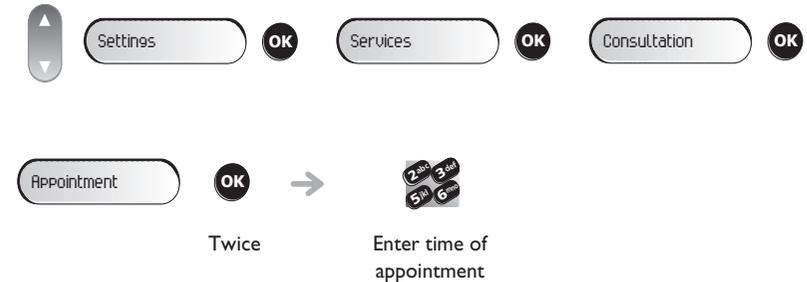
6.9 Programming the programmable keys



6.10 Programming an appointment reminder

You can define the time of a temporary reminder (one in 24 hours) or a permanent reminder (every day at the same time).

• Program a temporary reminder call.



• At the programmed time, your telephone rings:



If you are on call, the display flashes and an audio tone is generated. After unanswered calls, a temporary request is cancelled but a permanent request remains in memory. If your calls are forwarded to another terminal, the forwarding is not applied to the reminder call.

Programming your telephone

6.11 Identifying the terminal you are on



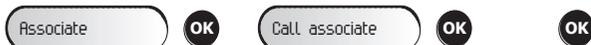
6.12 Lock / unlock your telephone



Enter your personal code

6.13 Call the associated set

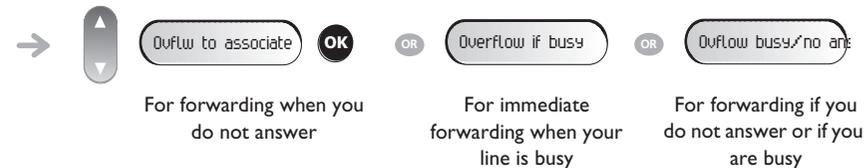
The number of another set can be associated with your set number (see Modify the associated number). To call it:



Start the call

6.14 Forward your calls to the associated number

If you have previously defined an associated number, you can forward your calls to this number.



To cancel the forwarding to associate function

6.15 Modify the associated number

The associated number can be a phone set number, the voice mail number or the pager number.



Enter your personal code

Enter the new associated number

6.16 The Tandem configuration

This configuration lets you group two sets under a single call number. Your set is then the main set and the second set, usually a DECT set, is the secondary set. Each set has its own directory number, but the tandem number is that of the main set. When you receive a call, the two sets ring simultaneously. When one of the sets answers, the other set stops ringing. When all the lines of the main set are busy, the secondary (DECT) set does not ring. The secondary set can still be called by its own number, but in this case, the tandem function will no longer be taken into account. Most of the functions are common to the two sets, for example: forwarding, meet-me reminder, the various messages, etc., while others are specific to each set, for example: individual directory, last number redial, out of service, set padlock, etc.

For more information regarding this configuration, contact the person in charge of your installation.

7 Use the telephone in SIP or 'Safe' mode

Your telephone is compliant with the SIP standard and can be used in simplified mode in a SIP environment. According to the configuration the telephone system of your company, your phone set can automatically switch to 'safe' mode in case of loss of connection with the system, in order to ensure continuity of service. missing ggk PT. You can access the main functions of your telephone.

In SIP mode, each telephone is identified by a character string called the URI. Within your company, the URI of your party is usually the partys telephone number.

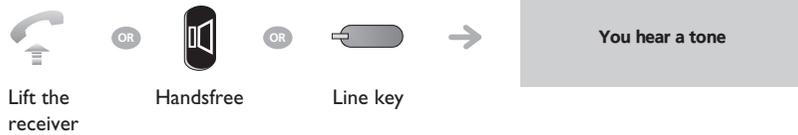
For more information, contact your installer or administrator.

 The SIP mode is only available for 8 Extended Edition Series

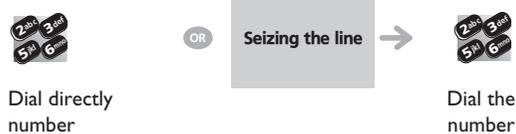
 Pre-programmed function keys are disabled in SIP mode

7.1 Making a call

Seizing the line



Call by dialing the internal number of your party



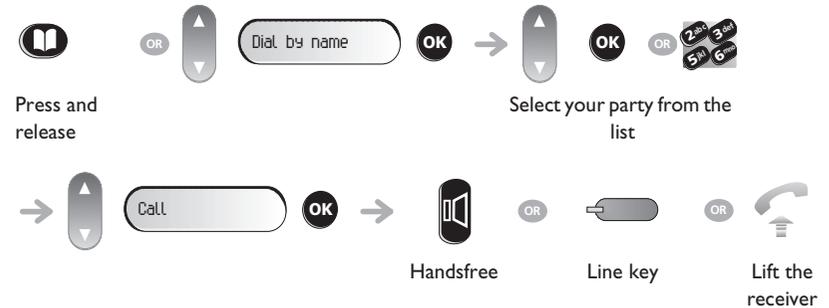
Call using your partys URI:



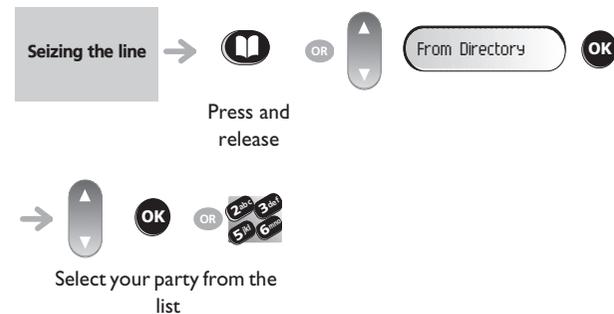
 enter the text: the number pad keys have letters that you can display by successive presses. Some special characters can be displayed by successively pressing the * key (+% \$ / & () [] =) or # key (@) or 0 key (, , : ' ? !) or 1 key (- _).

 In SIP mode, each telephone is identified by a character string called the URI. Within your company, the URI of your party is usually the partys telephone number.

Making a call using the personal phone book (1):



Making a call using the personal phone book (2):



Use the telephone in SIP or 'Safe' mode

▼ Redialing the last number dialed (redial):



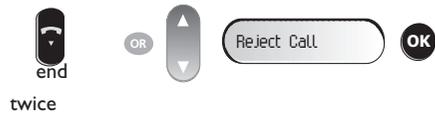
7.2 Answering a call

Another call is received:

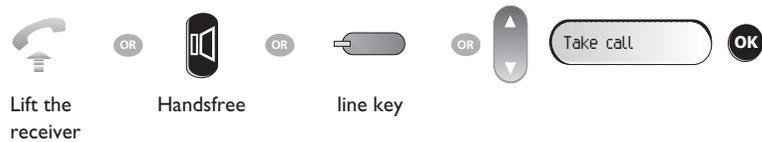
▼ Stop the ringer:



▼ reject the call displayed:



▼ Answer the call:

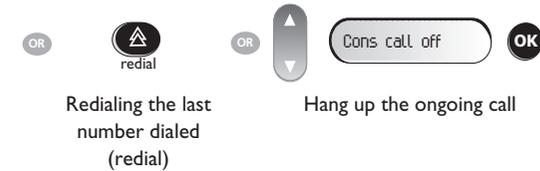


7.3 Making a second call during a call

You are in communication with a first party.



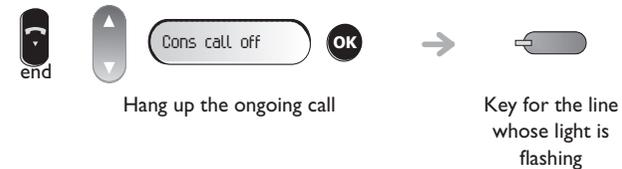
→ The first call is placed on hold



*enter the text: the number pad keys have letters that you can display by successive presses. Some special characters can be displayed by successively pressing the * key (+% \$ / & () [] =) or # key (@) or 0 key (, . : ' ? !) or 1 key (- .).*

In SIP mode, each telephone is identified by a character string called the URI. Within your company, the URI of your party is usually the partys telephone number.

• To cancel your second call and recover the first:

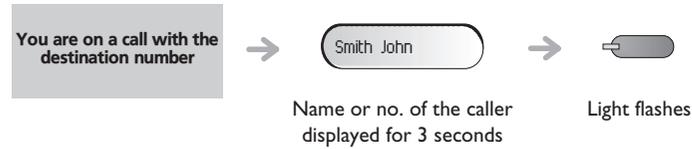


Use the telephone in SIP or 'Safe' mode

7.4 Answering a second call during a call

You are in communication with a first party.

- **A second party is trying to call you:**

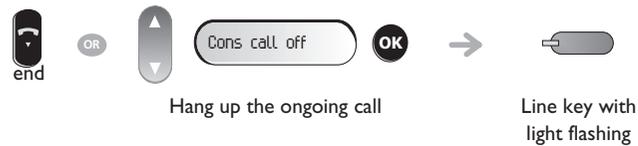


- **Answer displayed call:**



Line key with light flashing

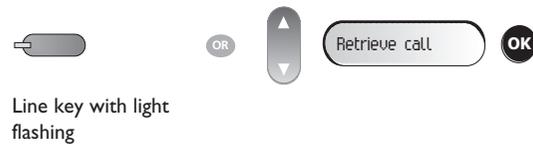
- **To return to your first caller and end the call in progress**



7.5 Placing a call on hold (HOLD)



- **Retrieve the party on hold**



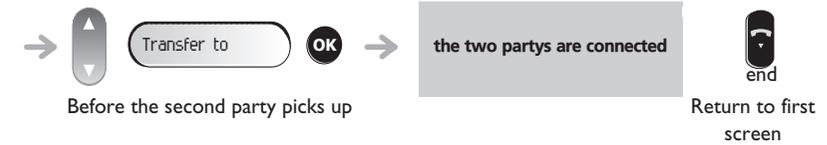
7.6 Switching between calls (Broker call)

You are in communication with a first party. A second party is on hold.
To alternate between calls:

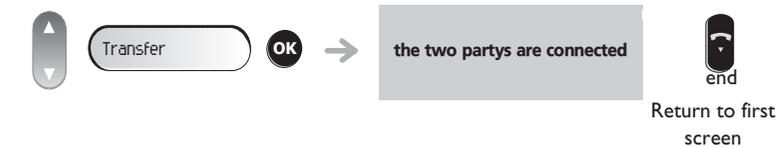


7.7 Transferring a call

- ▽ You are in communication with a first party.



- ▽ You are in communication with two partys.



- ▽ You are in communication with a first party. A second party is on hold. You want to transfer the ongoing call to a 3rd party.



Use the telephone in SIP or 'Safe' mode

Recover the party on hold :



Line key with light flashing

7.8 Mute, so that your party cannot hear you

You can hear your party but he/she cannot hear you:



Resume the call

7.9 Adjust audio volume

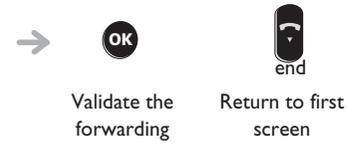
During a call, to adjust the volume level of the loudspeaker or receiver:



7.10 Diverting calls to another number (immediate forwarding)



Call the recipient of the forwarding

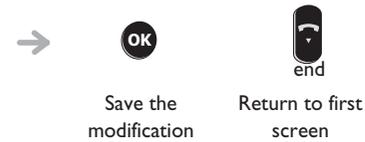


You can make calls, but only the destination number can call you.

Modify the forwarding



Call the new recipient of the forwarding



Cancel the forwarding

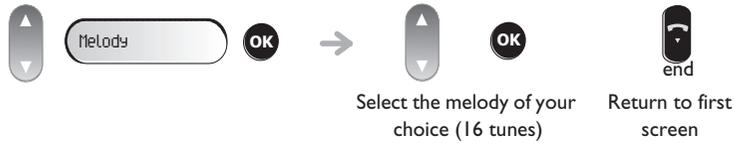


7.11 Configuring the telephone ringer

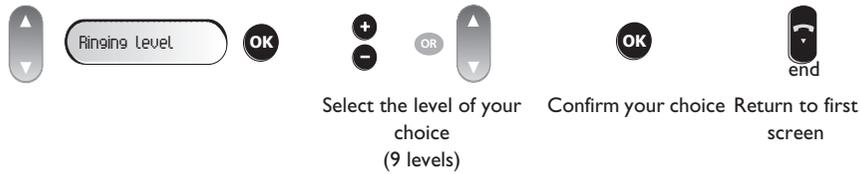


Use the telephone in SIP or 'Safe' mode

▼ Choose the tune;



▼ Adjusting the ringer volume:



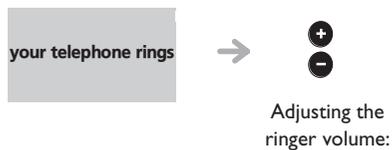
▼ Activate/disable meeting mode (progressive ringing):



▼ Activate/deactivate discreet ring mode:



▼ Adjust ringer volume while a call arrives



7.12 Adjusting screen brightness



Adjusting screen brightness



Adjusting screen brightness

7.13 Selecting language



Use the telephone in SIP or 'Safe' mode

7.14 Programming your personal directory

▼ Access your personal directory.

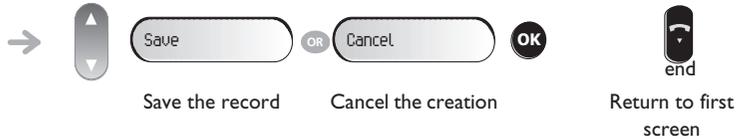


Press and release

▼ Create a record in the personal phone book:



Name, first name and number of your contact



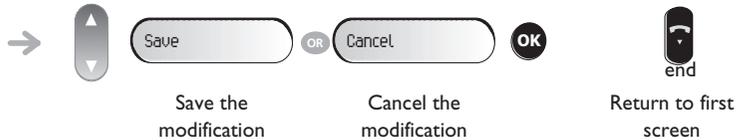
▼ Modifying a card in the personal directory:



Select the card to be modified



Name, first name and number of your contact



 enter the text: the number pad keys have letters that you can display by successive presses. Some special characters can be displayed by successively pressing the * key (+% \$ / & () [] =) or # key (@) or 0 key (, , : ' ? !) or 1 key (- _).

▼ Delete a record



Select the card to be deleted

Return to first screen

7.15 Sending DTMF signals

Even if your system is not touchtone by default, during a call you sometimes have to send DTMF signals, to a voice server, an automated attendant or a remotely consulted answering machine. By default during a communication, your telephone in SIP mode is configured to send codes in voice frequency: enter these codes directly using the keys on your telephone. For more information regarding this configuration, contact the person in charge of your installation.

Compliance

Independently of the legal warranty that covers this appliance, it is guaranteed for 1 year, parts and labour, counting from the date indicated on your invoice.

The invoice will be demanded if making a claim under the warranty. The warranty does not however confirm in the following cases: in the event of use that does not comply with the instructions given in this user's manual, faults or damage caused by natural wear, damage resulting from a cause external to the appliance (e.g. impact, fall, exposure to dampness, etc.), noncompliant installation or modifications or repairs carried out by people who are not approved by the manufacturer or retailer.

Warning: never place your telephone in contact with water. To clean your telephone, you may however use a damp soft cloth. Never use solvents (trichlorethylene, acetone, etc.) which may damage the plastic parts of your telephone. Never spray it with cleaning products.

To avoid accidentally damaging the set telephone line connector, make sure you position the cord correctly in the compartment intended for this purpose.

The ear piece and microphone area of the handset may attract metallic objects that may be dangerous for the ear.

The wording is not contractual and may be subject to change. Some features of your telephone are controlled by a software key and the configuration of the unit.

Declaration of compliance

EC countries: we, **Alcatel-Lucent Enterprise**, declare that the Alcatel-Lucent IP Touch 4008/4018 and 4019 Digital Phone products comply with the essential demands of Directive 1999/5/CE of the European Parliament and Council. A copy of the original of this declaration of compliance can be obtained from your installer.



Information relative to the environment

This symbol indicates that at the end of its life, this product should be subject to special collection and disposal in member countries of the European Union, as well as in Norway and Switzerland. By ensuring this product is disposed of correctly, you will help to conserve natural resources and help prevent potential negative consequences to the environment and human health which could otherwise be caused by inappropriate disposal of this product. For further details about recycling this product, please contact the supplier who sold you the product.

Alcatel-Lucent Enterprise, in keeping with its policy of constant product improvement for the customer, reserves the right to modify product specifications without prior notice. Alcatel, Lucent, Alcatel-Lucent and the Alcatel-Lucent logo are trademarks of Alcatel-Lucent. All other trademarks are the property of their respective owners. The information presented is subject to change without notice.

Alcatel-Lucent assumes no responsibility for inaccuracies contained herein. Copyright © 2008 Alcatel-Lucent. All rights reserved.